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BIOGRAPHICAL NOTES OVERVIEW

Colleen McCaul was a highly regarded transport consultant whose work was central to the development of the post-apartheid public transport system. She was a recognized expert on the minibus taxi industry of South Africa, having authored “No Easy Ride: The Rise and Future of the Black Taxi Industry” (SAIRR, 1990). She was a specialist advisor to the National Taxi Task Team after 1994, and worked on drafting the National Land Transport Transition Act and the National Land Transport Act that together formed the backbone of South Africa’s new transport system.

She was best known as the project manager of Johannesburg’s Rea Vaya Bus Rapid Transport (BRT) system, the largest municipal infrastructure project in South African history. McCaul was recruited to Rea Vaya in early 2008, when Rea Vaya was in the process of being planned, and ran it until the launch of Phase 1b of the system in 2013. She subsequently worked for the National Department of Transport in its work on Rea Vaya and other BRTs, and—through the expertise she developed building Rea Vaya—was recruited to the reference committee for the international “BRT Standard” with worldwide influence.

McCaul was an extraordinary note-taker and filer of documents, and left a remarkably complete archive of the documents generated through her many projects. This includes reports, draft reports, presentations, meeting minutes, and correspondence. In many instances the documents are accompanied by her thorough personal notes. Altogether, this provides an unparalleled insight into the planning and implementation of Rea Vaya, and the many smaller projects she worked on including early bus reform projects for the City of Johannesburg and the Gauteng Provincial Government, reforms to national transport legislation, development of national BRT policy, other planned BRTs including those in Tshwane, Nelson Mandela Bay, and Ekurhuleni, and almost every pre-Rea Vaya transport policy of the City of Johannesburg. There is no more than a handful of people who were involved in so many aspects of Johannesburg’s post-apartheid transport system, and likely none who documented their work as thoroughly. This collection will be invaluable to scholars of Johannesburg, local government, bureaucracy, BRT, and urban transport policy.

This archive was made available for accession by the generosity of Colleen McCaul’s life partner, Neil Hickson.

COLLECTION

- 1 Personal note books, 8 vols
- 2 Working files
Each of the item numbers relate to the content of one lever arch file.
 - 2.1 City of Johannesburg fares Project 2005
Colleen McCaul Associates letter of appointment for the Integrated Ticketing and Fare system project. Records cover status quo of the project, Fare system review, restructuring possibilities, recommended fares, financial implications and proposed implementation plan for the project. The file also include hand written notes, correspondences and tabled maps for proposed bus stations
 - 2.2 City of Johannesburg Integrated Transport (ITP) Business Plan Drafts (2003, 2006, 2008)
In this file are hand written notes and correspondences, research questionnaires, printed newsclip articles and document updates. Page markers with handwritten notes have been retained.
 - 2.3 Consultants Terms of References

- Confirmation of service paperwork, Signed contracts, financial records Nyeleti, GTZ, Axios, KFW. This file also has handwritten notes and correspondences.
- 2.4 City of Johannesburg Mayoral committee: Tarif of charges amendment: Rea Vaya BRT Fare Policy draft
- 2.5 City of Tshwane's Bus Rapid Transport System (BRT) Operational Plan for Phase 1 (2012-2015)
- 2.6 City of Tshwane BRT 2012
Industry transition strategy Minutes of meeting, Report, Tshwane Rea Vaya negotiation plan draft, Terms of Reference, Hand written notes.
- 2.7 Ekurhuleni Metropolitan Municipality Public transport fare policy . Drafts, Terms of Reference and discussion papers
- 2.8 Taxi facility Design Guideline Project and Standards for The Taxi Recapitalisation process
- 2.9 Public transport infrastructure and support (PTIS) Grant applications, drafts and hand written notes
- 2.10 Phase 1B BRT. Talks about talks
Recommendations and Conclusions on route appraisal. PUTCO, Rea Vaya Seat allocation, City of Johannesburg Transport Department. This file includes route maps, meeting minutes, Bus schedule tables, Route analysis Report and handwritten notes.
- 2.11 Contracts and agreements with taxi industry's participation in the BRT Phase 1A
The file includes various material for writing BRT standards, data from operators, reviews and contracts for the Fare system. Policy research working paper 1633, correspondences, participation framework agreement between BRT Phase 1A negotiation team and COJ. MOU between Metro Bus and PUTCO. Notes.
- 2.12 Notes and inputs relating to 2013 Johannesburg Strategic Integrated Transport Planning Framework
This includes hand drawn sketches and annexures
- 2.13 Activity reports, timesheets and Contracts relating to Coleen McCaul and Project Management Unit 2011
- 2.14 Project management documents , reports, designs and meeting minutes relation to Phase 1A 2008
- 2.15 Monthly project progress reports on Phase 1A 2008-2010.
- 2.16 Memos and reports from review of starter service and planning revised Phase1B 2009
- 2.17 Full text of Greater Johannesburg Metropolitan Council Bus Rationalisation Assessment Report 2000
- 2.18 Documents relating to Phase 1 B negotiations
Including on seat allocation process as part of establishment of Bus Operating Company Inc. Legal dispute with PUTCO 2013. City of Johannesburg and PUTCO BRT route analysis. Correspondences, handwritten notes. Top Six Taxi management.
- 2.19 Rea Vaya Indicators "Dashboard", Customer surveys, Census.
Report to mayoral committee. Customer satisfaction indicators
- 2.20 Operating content for bus company
7th and 8th draft addendum. Earlier drafts with comments from Taxi industry and responses. The file also includes financial modelling and related correspondences. Handwritten notes .
- 2.21 Technical analysis of 1C along Oxford Road.
Successive drafts of mayoral committee report. Discussing 1C to Louis Botha. This file includes station maps , correspondences grids and tables.
- 2.22 Collen McCaul's notes
Mainly from studying transport planning and modelling at University of Pretoria 2005. Exam papers, scripts.
- 2.23 South American BRT field visits report 2007 and other miscellaneous articles on BRT projects and models across the world
Including the suggested RSA model
- 2.24 Extensive documentation regarding procurement of the Intelligent Transport System (ITS) and related projects

These include minutes of meetings and correspondences concerning relations between BRT and Johannesburg Road Agency (JRA)
- 2.25 Documentation of procurement of survey for voluntary standard Registration
- 2.26 Transportation sector documents
Key strategic issues and insights for Igoli 2010: Soweto -Fourways Route group: Passenger demand: Service delivery, Accessibility summary, World class city infrastructure provision, inputs, outputs and outcomes. Bus Routes Rationalisation assessment 2000. Greater Johannesburg Terms of reference. This file has maps , tables , graphs and workshop notes.

- 2.27 Budget Proposal for Public Transport infrastructure Systems Grant. National Department of Transport 2011 and Quarterly reports
- 2.28 Discussions around reforming land transport regulations. National transport policy white paper 1996. National Transport Act 2009.
- 2.29 2010 -2011 planning and negotiations work
Talks about Talks Phase B1 Terms of reference. Talks about talks : Rea Vaya Phase 1B Participation model. Station review and Operational modification business plan.
- 2.30 Very early documents relating to Rea Vaya
Including : Rea Vaya Breakdown work streams, Appointment of Colleen McCaul and other consultants, CVs, early project plans , terms of reference and timelines. The file includes hand written notes. Some of the correspondences contain a label 'sensitive'.
- 2.31 Documentation of negotiations with the taxi industry for Phase 1A for the Rea Vaya Project
GJRTC and Top Six Joint BRT Steering Committee minutes 2009, Scania Repair and maintenance contracts.
- 2.32 Phase 1B talks about Talks
Including 7500 WG, Operator workshops. Putco Issues. Documentation of negotiations with PUTCO , Metrobus and Taxi Industry regarding Rea Vaya withdrawal of service for Phase 1B.
- 2.33 Various reports
Rea Vaya Proposal, Transportation Modelling and Operational Design Recommendations 2010. Talks about Talks Report to the Phase 1B Seat allocation Working Group, Rea Vaya Scoping study, JDA Jeepe Station Market, Traffic and transportation Project final report, Study proposal for the development of Procedures for the implementation of the Operating licence strategy, Route design Phase 1A (6 spiral bound volumes).
- 2.34 Route on strategy, City of Johannesburg Development planning Transport and environment file
Discussion paper on policy on the provision of parking 2003, Integrated transport plan project meeting minutes with handwritten notes 2004, Public transport record 2003.
- 2.35 Documentation on site visit planning, workshops
With Regional Taxi Council 2006, Strategic Public Transport Network (SPTN) flagship project, Maps and handwritten notes.
- 2.36 Integrated Transport Plan
Women in Transport (City of Johannesburg), Transport planning Annual submission 2001-2002, Minibus Operation licence strategy collected data, Discussion document on 2010 FIFA World cup Public transport. BRT Modern negotiation Theory and Practice.
- 2.37 PUTCO and CoJ meeting 2009, handwritten notes
Rea Vaya work stream: Operator business model meeting 2008, BRT stakeholders' meeting 2008, Conceptual Operator business model draft June 2008.

- 3 Greater Johannesburg Publications and reports
 - 3.1 Central Witwatersrand Regional Service Council: Combi-Taxi Status Quo Study
 - 3.2 Greater Johannesburg Metropolitan Council List of Reports on Database
 - 3.3 Eastern Gauteng Service Council: Compilation of the first integrated Transport Plan : Study proposal of June 1998
 - 3.4 Greater Johannesburg Metropolitan Council Bus rationalisation Assessment Final Report 2000
 - 3.5 Greater Johannesburg Metropolitan Council Metropolitan Planning: Strategy policy for passenger transport modes.
 - 3.6 An alternative Bus fare system for Greater Johannesburg: Report
 - 3.7 BRT End of Term Report 2006-2011
 - 3.8 BRT Accessibility guidelines

- 4 National Department of Transport publications
 - 4.1 Commuter Transport : Through ticketing and flat fares: Project Report
 - 4.2 Rural Transport strategy for South Africa: Draft
 - 4.3 Annual Transport Convention: CSIR Conference: Transport Policy Papers
 - 4.4 National Transport Commission: National Roads : Speed flow Relationships on urban roads - South Africa.

- 4.5 Report on the optimisation of bus subsidies: Draft by National Treasury, National Department of Transport and Provincial Department of Transport

- 5 Taxi wars
 - 5.1 Documents relating to Taxi conflicts
These include a summaries of a studies carried out on taxi conflicts and violence, statistical data by province and correspondences.
 - 5.2 Newspaper clips in Taxi violence across South Africa.

- 6 Documents relating to secret rhino poaching and ivory trade in Southern Africa, 1f

Copies of documents relating to the World Wildlife Project; Operation Lock: Situation report covering period 18 January-31 May 1989, KAS Enterprises; other documents relating to investigating the ivory trade, author unknown